

IET-Communications Resources Rates

(Effective January 1, 2016)

Please note that these rates are for small service requests. Formal estimates are necessary for new building construction, major space renovations or large department moves, as they are billed on a time & materials basis. Please consult with your Customer Service Representative (CSR) in IET-Communications Resources, call **752-4603** or email cr-service@ucdavis.edu to initiate these types of service requests. RATES VARY. Please consult your CR Customer Service Representative for more information. Rates are also subject to change without notice.

Telephone/Voice Line Services	Monthly Rate	One Time Fee
• Multiline Service	\$0	\$116.00
• Single Line Service	\$0	\$83.00
• ACD - Automatic Call Distribution Service ¹	\$0	Time & Materials
• Add Splitter - Voice		\$4.50
• Change Telephone Number		\$40.00
• Change Type of Multiline Instrument		\$123.00
• Convert Multiline to Single Line		\$90.50
• Convert Single Line to Multiline		\$123.50
• Install NAM ²		\$314.00
• Move Single Line or Multiline		\$60.50
• Reconfigure Voice Service		\$29.00
• On-Campus 800 Number	\$30.00	\$83.00
• Reservation of Telephone Number	\$3.00	\$29.00
Optional Voice Line Features		
• Access Line (aka Remote Call Forwarding)	\$0	\$29.00
• Authorization Codes		\$29.00
• Primary Appearance of Multiple Directory Number (MADN)	\$3.00	\$29.00
• Secondary Directory Number (SDN)	\$3.00	\$29.00
• Six-Way Conference Call	\$0	\$29.00
• Speed Call Long-List	\$0	\$29.00
Voicemail Service		
• Subscriber Mailbox	\$0	
• Add Voicemail to Multiline Service		\$36.00
• Add Voicemail to Single Line Service		\$32.50
• Reconfigure Voice Mail		\$30.50
Voicemail Specialty Mailboxes		
Please contact your Customer Service Representative for information about custom voice mailbox configurations.		
Conference Calls		
• "Meet Me" Conference Calls (Operator Assisted)	\$34.00	
• Conference Call Services	Varies	

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Cellular Service	Monthly Rate	One Time Fee
• Cellular Voice	See Rate Plans	
• Cellular Data	See Rate Plans	
• Activate Cellular Service		\$33.00
• Cellular Features	Cost Varies	
• Reconfiguration Fee		\$33.00
Pagers		
• Alphanumeric Paging	\$8.25	\$33.00
• Numeric Paging	\$5.50	\$33.00
• Paging Features	Cost Varies	
• Reconfiguration Fee		\$33.00
800MHz Trunked Radio Service		
• 800 MHz Radio Service	\$12.00	Time & Materials
Data Services		
• 10/100/1000 Mb Data Service	\$0	\$95.50
• Digital Subscriber Line/DSL ¹	\$0	\$95.50
• 10 Gb Data Service ¹	\$0	Time & Materials
• Install NAM ²		\$314.00
• SSL VPN (Secure Socket Layer Virtual Private Network)	\$0	See SLA
• Multi-VLAN - Add up to 12 VLANs to a single NAM ²	\$0	See SLA
Direct Wire Connection		
• Inter-Building Circuit/T-1	\$9.25	Time & Materials
• Intra-Building Circuit Wiring	TBD	Time & Materials
Telephone/Voice Equipment		
• 18-Button Add-on Module for Multiline Set	\$0	\$70.50
• 36-Button Add-on Module for Multiline Set	\$0	\$70.50
• Multiline Set Lease ¹	\$0	
• Replace 18-Button Add-on Module		\$77.00
• Replace 36-Button Add-on Module		\$83.00
• Replace Multi-Line Set		\$162.50
• Single-Line Telephone Sets		See Ordering Info
Cable TV		
• Cable TV Service ¹	\$24.50	Time & Materials

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Toll Rates	Monthly Rate	One Time Fee
• In-State Calls (Within California)	\$0	
• International Calls	\$0	
• Local Calls (Davis/Dixon/Woodland)	\$0	
• On-Campus and Research Park	\$0	
• Out-of-state (USA)	\$0	
• Sacramento Area/UCDavis Medical Center (UCDMC)	\$0	
Centrex Telephone/Voice Service Rates		
• Centrex Change Telephone Number		\$40.00
• Centrex Number Referral		\$34.50
• Centrex Multiline Telephone Service	\$0	\$116.00
• Centrex Single line Telephone Service	\$0	\$83.00
• Centrex Reconfigure Multiline Telephone		\$29.00
• Centrex Reconfigure Single line Telephone		\$29.00
Directory & Operator Services		
• Update White Pages	\$4.00/ per line	
Labor Rates		Per Hour
• Service Consulting		\$58.50
• Technician		\$58.50
• Assoc. Engineer		\$83.00
• Project Support		\$58.00

¹ Limited availability on the UC Davis campus. Check with your Customer Service Representative.

² NAM = Network Access Module (also known as a Jack or Outlet).